SERVICE & REPAIR FORM

www.burtonsveterinary.com
repair.centre@burtons.uk.com

WHY CHOOSE THE BURTONS REPAIR CENTRE FOR YOUR EQUIPMENT SERVICE & REPAIRS?

- **Expert, multidisciplinary support team of Service & Repair Technicians and Technical Support Specialists.**
- **A Service & Repairs management system made easy for you.**
- **Professional, reliable, informed, and friendly service.**
- **Providing equipment aftercare support to practices across the UK, Ireland, and Europe.**
- **Fixed Labour Charges*.**
  *some charges may vary dependent upon the equipment type and complexities of the requested service or repair.

STEP-BY-STEP PROCESS

1. Package your equipment suitably and securely.
2. Send to: **Burtons Repair Centre, Burtons Medical Equipment Ltd, River Farm Business Park, Chart Hill Road, Staplehurst, Kent. TN12 0RW**
3. Our team of experts will book your device(s) into the management system, using your completed Service & Repairs Form to capture the key details.
4. An initial inspection will be carried out by one of our expert technicians.
5. If you haven't completed section D 'Quotation Required', then we'll continue through to the repair and test stage and despatch your device(s) back.
6. If you have completed section D 'Quotation Required', then we'll produce a quote and email this to the chosen email address you've stated in section B for approval.

Servicing, repairs, calibration, sharpening and more!

Want to enquire about the other equipment aftercare support services we provide? Browse our website at **burtonsveterinary.com**, or call one of the team:

TALK DIRECTLY TO ONE OF OUR SERVICE TEAM +44 (0)1622 834350

Monitors | Infusion Devices | Dental Equipment | Clipper Repair | Patient Ventilators
Instrument Sharpening | Microscopes | Ultrasonic Baths | Scales | Suction Units | Centrifuges
Diagnostic Sets | Electrosurgery Units | Endoscopy | Anaesthetic Circuits | Lighting | Concentrators

Burtons Repair Centre Form

Please complete and return this form enclosed with the equipment and any associated accessories. Please ensure you package your equipment suitably and securely for safe transportation, we cannot accept responsibility for any equipment which is lost or damaged in transit.

A Practice Details

Practice Name:

Address:

Postcode:

B Principal Contact Details

Contact Name:

Contact Phone:

Email:

C Equipment Details

For infusion devices, please state which giving set you require your device calibrated to and include samples.

***Service Type: Repair, Service, Calibration, Sharpening**

Equipment Description	Accessories	Serial No:	Service Type*	Reported Fault

D Quotation Required ☐

Please tick this box if you require a quotation before any requested work moves to 'repair in progress' stage. Requiring a quotation may delay the final completion of work undertaken. Therefore, we ask that section B is completed with the contact details of the person within your organisation who has authority to approve.

Equipment should be sent to:
Burtons Medical Equipment Ltd. River Farm Business Park, Staplehurst, Tonbridge, TN12 0RW
Company No. : 02044079

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